



Facilitators Guide

dialogue
DIABETES CONSULT for PHARMACY

This section explains how to use each program component provided and which type of patient each topic was created for (new testers vs. experienced testers). We hope you will find this useful and helpful for the patients with diabetes your pharmacy serves.

Components

Dialogue:

The DIALOGUE section provides suggested talking points for important diabetes management topics to help guide the conversation with your patients with diabetes. The content is designed to help you engage your patients at the pharmacy counter, address general guidelines within each topic segment and provide monitoring guidance, in accordance with the 2015 American Diabetes Association Standards of Medical Care.

Topics included in this section:

1. Blood Glucose Monitoring
2. Healthy Eating
3. Physical Activity

Disease State Information:

This section provides the pharmacy clinician with diabetes management information on the topics discussed in The Dialogue (Blood Glucose Monitoring, Healthy Eating, and Physical Activity). This information is not intended to provide a comprehensive overview of diabetes, but to serve as a refresher to help support the interaction with the patient so that the pharmacy staff can more easily answer patient questions.

Patient Support Material (handouts):

A copy of each patient support piece has been included in the Program Guide, including Participant Guides for each Dialogue topic, to share with your patients. This will include specific reminders, tips and suggestions for them to better manage their diabetes. As we continue to develop this program, the Pharmacy Education Program portal will be updated with downloadable information for your patient.

The following material is included in this section:

- Know Your™ Numbers Guide
- Know Your™ Nutrition Guide
- Know Your™ Healthy Steps Guide
- CONTOUR®NEXT Meter Portfolio Slim Jim (with Coupon)
- Easy Start Tear Pads (Meter Quick Test Guides)
- Meter Video Demonstration Sheet

Bayer Meter Support Information (for the pharmacist):

This section contains information on Bayer's CONTOUR®NEXT portfolio of meters to give the pharmacy clinician a better understanding of Bayer's blood glucose meters so that they can help their patients with diabetes better manage their disease.

The following material is included in this section:

- Bayer Pharmacy Brochure
- Portfolio Access Information